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PREVENTION AND MAINTENANCE

Proper care and maintenance will help ensure your EZTREAD Staircase always looks its best.

Follow our maintenance and prevention steps outlined below.

- Vacuum, sweep or dust mop your stairs when necessary. The vacuum head must be brush or felt, and a wand attachment is preferable. Do not use vacuums with beater bars or hard heads. We recommend purchasing the BONAKEMI Floor Cleaner, Bruce Hardwood Floor Cleaner or PolyCare by Absolute Coatings, Inc., all of which sell cleaning systems containing all the tools for easy cleaning of hardwood floors.
- Spills and tracked-in dirt should be wiped up immediately.
- Never apply wax treatments to your urethane-coated stairs.
- When necessary, thoroughly clean the stairs. Spray the floor cleaner directly onto the floor or dampen the swivel-head mop and apply. DO NOT allow excess cleaner to remain on the stair's surface. Excess liquid may damage the fiber of the wood.
- Use interior and exterior doormats at all entrances to collect dirt and moisture and prevent it from being tracked onto the wood.
- Never clean or wet mop with water. Water may permanently damage the floor.
- Never use any of the following products, or products similar in nature, on your stairs: ammonia-based cleaners, acrylic finishes, wax-based products, detergents, bleach, polishes, oil-soap, abrasive cleaning soaps, or acidic materials such as vinegar. Many of these products can pit or etch the finish of your flooring or prevent the proper use of recommended maintenance materials.
- Keep animal nails trimmed to minimize finish scratches.
- Do not damage your floor with shoes having heel taps or sharp objects protruding from the sole such as rocks, exposed nails and gravel.
- Avoid walking on wood floors with spike or stiletto heeled shoes. Spike or stiletto high heels must be properly maintained to prevent damage from the steel heel support.
- **Keep the relative humidity in your home between 35% and 55%.** Since EZTREAD is solid hardwood and a finished product, the relative humidity in your home must be kept between 35% and 55% to insure that your EZTREAD will last a lifetime.
- Protect your stairs from direct sunlight. Use curtains and UV resistant film on large glass doors and windows.